



RETURN AND REFUND

Satisfaction cannot be bought but we ensure that our Indian GI products bring Satisfaction in our customers, by providing them with:

- Certificate of Authenticity and Origin
- Pricing Customization
- 99% Transparency in Functioning
- Multiple levels of quality checks
- Environment friendly and robust packaging
- On time delivery
- Single Window Service for Return, Refund and Cancellation

Still Not satisfied? Receive a Voucher

If our customer is still not satisfied with the received Indian GI Product for various Individual reasons, the same shall be returned in original condition within 7 working days from the date of its receipt to the below address:

GMGC GI India Pvt. Ltd.
210-B, Ashoka Pavilion, Near NIV,
Ambedkar Road, Camp,
Pune 411002

Upon successful return, the customer shall be compensated with GI Tagged voucher equivalent to the product cost which can be redeemed in your next purchase within one year. However, the customer shall bear the Logistics cost.



In transit Damage? Receive a Refund

From Customer's End:

- Before accepting the shipment, kindly ensure that the product's packaging is not damaged or tampered, in such cases please refuse to accept the delivery and inform us immediately.
- In case your representative received the package, you should pick the package from them within 24 hours. In case you notice that the package is damaged, we request you to send the image of the damaged package to sales@indiangi.com within 48 hours of its receipt.
- Since Indain GI products are a brand in themselves and are most premium we request our customers to record the unboxing procedure of the product and if by any nano-sopic chance our customer receives a damaged product, kindly attach the unboxing video showing the damaged product and send it to sales@indiangi.com within 48 hours of its receipt.

From Organization's End:

Your request will be acknowledged within 48 hours and subsequent action will be informed, if asked to return the product, upon its receipt and verification, the purchase amount including your logistic cost will be refunded to your bank account/credit card within 7 working days from the date of its receipt.

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☎: 020 26122990/+91 7620017905; www.indiangi.com